



July 14th, 2017

End of Life Notice – Harmony Radio (a.k.a. FlexiPacket MultiRadio)

The DragonWave Harmony Radio product (also known as the Nokia Siemens Networks / Nokia FlexiPacket MultiRadio) is entering the final phase of its ramp down period as of **July 14th, 2017**. Harmony Radio has commenced its ramp down period as of December 1st, 2016, starting with the limited availability of symmetrical and asymmetrical couplers for this product – please refer to Appendix A for details on that.

DragonWave is offering a last time buy on all radio frequency bands with the exception of 13 GHz. This ramp down will affect all accessories and ancillaries that are specific to the Harmony Radio product. It does **not** affect the Harmony FirstMile200 and Harmony Hub800 Carrier Ethernet switches or their ancillaries.

The following table provides an overview of the Harmony Radio ramp down schedule and key service termination dates.

Event	Deadline	Notes
Last Time Buy	December 31 st 2017	<ol style="list-style-type: none">1. A purchase order must be submitted before this date.2. Standard one-year factory warranty continues to apply.3. No extended warranty or advanced replacement service are provided for products delivered against purchase orders placed between July 14th and September 1st 2017 <i>unless</i> there is a valid Support Agreement signed between the Buyer and DragonWave Inc. stating otherwise.
End of Manufacturing	April 30 th , 2018	No new radios, accessories or ancillaries will be manufactured as of this date.
End of Software Maintenance	December 31 st 2020	Software maintenance comprises the fixing of major, service-affecting bugs only as of July 14 th 2017. Applications for bug fixes will not be accepted after July 31 st 2020.
Start of Best Effort Repairs	December 31 st 2022	Repair service is not warranted after this date.
End of Helpdesk Support	December 31 st 2022	Helpdesk support will cease on this date.

Note: Harmony Radio 13 GHz production has ceased with immediate effect.



New Harmony Radio sales offered as part of the last time buy period may see an extended lead time of up to 16 weeks depending on the frequency band ordered.

Customers are encouraged to consider using Harmony Enhanced or Harmony Enhanced MultiCarrier as an alternative to Harmony Radio as soon as possible. Those platforms offer a significantly improved performance.

In case you have any questions, please contact your local DragonWave Sales representative.

Bernard Prkić

A handwritten signature in blue ink that reads "Bernard Prkić". The signature is fluid and cursive, with the first name being more prominent.

Product Line Manager
DragonWave Inc.



Appendix A

End of Life Notice – Harmony Radio (FlexiPacket MultiRadio) Couplers

The Harmony Radio (FlexiPacket MultiRadio) product has begun its ramp down period as of December 1st, 2016, starting with the limited availability of symmetrical and asymmetrical couplers for this product. The affected items are listed in this table:

T557IB11.06	6 GHz frame back to back 1+1 HSBy BAL
T557IB11.07	7-8 GHz frame back to back 1+1 HSBy BAL
T557IB11.11	11 GHz frame back to back 1+1 HSBy BAL
T557IB11.13	13 GHz frame back to back 1+1 HSBy BAL
T557IB11.15	15 GHz frame back to back 1+1 HSBy BAL
T557IB11.18	18 GHz frame back to back 1+1 HSBy BAL
T557IB11.23	23 GHz frame back to back 1+1 HSBy BAL
T557IB11.26	26 GHz frame back to back 1+1 HSBy BAL
T557IB11.28	28 GHz frame back to back 1+1 HSBy BAL
T557IB11.32	32 GHz frame back to back 1+1 HSBy BAL
T557IB11.38	38 GHz frame back to back 1+1 HSBy BAL
T557IB11.42	42 GHz frame back to back 1+1 HSBy BAL

T557IU11.06	6 GHz frame back to back 1+1 HSBy UNB
T557IU11.07	7-8 GHz frame back to back 1+1 HSBy UNB
T557IU11.11	11 GHz frame back to back 1+1 HSBy UNB
T557IU11.13	13 GHz frame back to back 1+1 HSBy UNB
T557IU11.15	15 GHz frame back to back 1+1 HSBy UNB
T557IU11.18	18 GHz frame back to back 1+1 HSBy UNB
T557IU11.23	23 GHz frame back to back 1+1 HSBy UNB
T557IU11.26	26 GHz frame back to back 1+1 HSBy UNB
T557IU11.28	28 GHz frame back to back 1+1 HSBy UNB
T557IU11.32	32 GHz frame back to back 1+1 HSBy UNB
T557IU11.38	38 GHz frame back to back 1+1 HSBy UNB
T557IU11.42	42 GHz frame back to back 1+1 HSBy UNB

As of December 1st 2016, those affected items are available in limited quantities, or may in some instances not be available at all.